BPMN for Business Users Training

COURSE CONTENT

About Multisoft

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About Course

The BPMN for Business Users Training by Multisoft Systems is designed to help professionals understand and apply Business Process Model and Notation (BPMN) — the global standard for visualizing and improving business processes. This course equips participants with the ability to model workflows, analyze inefficiencies, and communicate processes clearly across technical and non-technical teams.

Module 1: Introduction

- ✓ Why you should know BPMN?
- ✓ BPMN Specification
- ✓ Versions of BPMN
- ✓ BPMN and Business Modeling
- ✓ Basic questions a person working for BPMN

Module 2: Levels of description of a model in BPMN

- ✓ Descriptive BPMN
- ✓ Analytical BPMN

Module 3: BPD diagram types

- ✓ Private Process
- ✓ Public Process
- ✓ Collaboration

Module 4: Role of events

- ✓ Start and End Events
- ✓ Start and End Events used for descriptive modeling
- ✓ Timer Intermediate Event in the flow of normal
- ✓ Link Event (off-page connector)

Module 5: Activity as work

- ✓ Tasks used in the modeling of the descriptive Sub-types

Module 6: Controlling Flow Control

- ✓ XOR gate in the descriptive modeling
- ✓ AND gate in the descriptive modeling

✓ Uncontrolled flow

Module 7: Flows in the diagram

✓ Sequence flow
✓ Flow of messages

Module 8: Additional objects in the diagram

✓ Association
✓ Artifacts

Module 9: Limits and boundaries process diagram

✓ Participant
✓ Lane

Module 10: Practical construction process

✓ The simplest sequence within the process
✓ Creating a negative path
✓ Diagram without actors and with actors
✓ Looping within a process
✓ Communication between processes
✓ Indicating unconditional waiting
✓ Synchronization of independent paths in a process
✓ Synchronization between independent processes
✓ Description of the situation "at least one condition is true"
✓ Analysis of process scenarios
✓ Interruption of the process